



RETURN FORM

In order to process your request as soon as possible, please fill in the information below:

Country: _____

First name/Name: _____

Email address: _____

Order number: _____

Order date: _____

Relevant article reference: _____

Relevant article designation: _____

Specify the problem encountered:

- The product was broken/damaged when I received it
- The product has a manufacturing defect
- I did not order this product
- The parcel is not complete
- The size of the product does not fit
- The product does not work
- The product is broken and / or damaged due to abnormal wear
- I am not satisfied with the product
- Other: _____

You would like to:

- Be refund of one or all the ordered products
- Exchange/Repair one of all the ordered

Comments: _____

Date and sign:

Further information

- Paste on the parcel the label embedded in this mail
- Do not forget to enclose this return form in the parcel
- Include in the return parcel a copy of the delivery note (if possible)

Order no.: _____

Call form no: _____

Instructions

For broken or damaged products, please attach to the claim form a photo showing the deterioration.

You might need to return the product. In this case, send to:

Publidispatch
ZI de Moimont 2
2 Rue Eugene Pottier
95670 Marly la Ville
France

1. Return in their original packaging (eg watches in their case)
2. Enclosed with the invoice and a copy of the claim form